

Membership Benefits



International Claim Association®
LEADING THE WAY IN CLAIM EXCELLENCE

Training & Education Opportunities

ICA Claims Education Program | The ICA Claims Education Program provides an introduction to life and health insurance and a thorough understanding of claim administration for both individual and group coverage. The Associate, Life and Health Claims (ALHC) is designed to provide the student with a thorough understanding of the administration of life and health insurance claims. The Fellow, Life and Health Claims (FLHC) is designed as an advanced-level designation of life and health insurance claims. The ALHC designation is a pre-requisite for the FLHC. *Course registration for the ICA Claims Education Program is discounted by 20% for ICA member companies.*

ICA Annual Conference | The ICA Annual Conference offers attendees the opportunity to attend over 60 concurrent workshops on the most current trends and issues facing the claims industry. With tracks on life, annuity, health, disability, fraud, law and management, attendees are offered a wide variety of “product lines” to choose from. In addition to the educational sessions, there are numerous networking opportunities in our exhibit hall and social events. *ICA member registration for the annual conference is discounted by 30%.*

ICA Fraud Training | In partnership with the North American Training Group (NATG), ICA offers fraud training that will satisfy the annual fraud training requirements for the State of California as well as all other state mandated training requirements. *ICA Fraud Training is available to member companies only.*

Networking

Networking | The ICA offers structured and convenient opportunities to interact with other claims professionals, industry representatives, regional claim organizations and other insurance professionals via Facebook, committee involvement, attendance at the winter and/or spring committee meetings and the annual conference.

ICA Committee Participation | ICA has a number of product related (Life and Annuity, Health, Disability, Re-Insurance, Law, Fraud & Claim Abuse and Education) and administrative committees available for all members to participate. Participation in ICA committees allows committee members to keep current on industry trends and issue and provides opportunities to network with other claims professionals.

Information Sharing

ICA Roundtable Conference Calls | ICA hosts member roundtable conference calls to discuss current issues and topics of interest to ICA members including best practices, management & regulatory issues, product information and topics of interest submitted by ICA members. The calls are scheduled every other month for one hour. Previous Roundtable conference call topics include; Financial Fraud Health/Life and Disability; Managing Claims with Significant Workplace Stress - HR, FMLA, or Disability issue?; and, Misrepresentation/Rescission - What you need to know and some things you don't want to know! *Participation on ICA Roundtable Conference calls available to member companies only.*

ICA Law Reports | These valuable reference materials cover legal topics of interest to claim and legal department staff. Some sample reports include: The missing insured and death claim; Premium Receipts; Requirements for Establishing Defense of Misrepresentation; Occupational Clauses; Divorce and Beneficiary Designation; and Coverage of Losses Incurred During or Related to Criminal Acts. *Available to ICA member companies only.*

ICA Law Surveys | These multi-state reviews on legal topics are presented in an at-a-glance chart format. Past topics include: small estate administration, disclaimers, and necessity for a legal filing to rescind an insurance contract. *Available to ICA member companies only.*

ICA Quarterly Newsletter | The ICA News is published electronically on a quarterly basis to keep members current on industry issues and updates as well as the latest trends in the insurance industry.

ICA Members-Only WebPages | A Members-Only webpage packed with claims related information and resources including 50 state law reports, previous conference materials and presentations and links to other relevant organizations. *Available to ICA members only.*

ICA Educational Workshop Reports from Annual Conferences | These annual reference materials cover topics of interest to those in the claims profession. The reports cover current issues and trends in the Life, Health and Disability product areas. Previous reports have included Money Laundering – A Threat to the Insurance Industry; Contestable Claims & Misrepresentation in 1035 Exchanges; Telemedicine Reimbursement and Vocational Rehabilitation, More than Just Dollars. *Available to ICA member companies only.*

ICA Job Bank | Allows for ICA member companies to post available claim related job opportunities to the ICA website for 90 days. *Available to ICA member companies at no charge.*

International Claim Association

1155 15th Street, NW, Suite 500
Washington, DC 20005
202 452-0143 [voice](tel:2024520143)
202 530-0659 [fax](tel:2025300659)
www.claim.org